

PURPOSE OF POLICY

We are committed to protecting your personal information and being open about what information we hold. Using personal information allows us to develop a better understanding of our audiences and in turn provide you with information about the work we do.

This Privacy Statement applies to the use and processing of personal information collected and used by Rose Fifteen Ltd.

By using any of our websites, mobile applications or otherwise providing your personal information to us, you agree to the collection, use and sharing of your information in accordance with this statement.

INFORMATION WE COLLECT

We may collect information about you from a variety of sources. This includes information we collect directly from you when you join as an employee or make a booking at the venue; information we collect when you visit our sites, view our online content or use our mobile applications or other services; and information we collect about you from other sources.

INFORMATION WE COLLECT DIRECTLY FROM YOU

We collect information directly from you when you instruct us. The following are examples of information we may collect directly from you:

- personal details – Name, Email address, Postal address, Telephone and/or fax number.
- demographic information.
- financial information (such as a credit card) and bank account details and/or
- future communication preferences.

INFORMATION WE COLLECT WHEN YOU VISIT OUR SITES, VIEW OUR ONLINE ADS OR PROMOTIONS, OR USE OUR MOBILE APPLICATIONS OR OTHER SERVICES

We use cookies and other technologies to collect information when you visit our sites, view our online advertisements or promotions, or

use our mobile applications or other services. The following are examples of information we may collect with these technologies:

- information about your device browser and operating system.
- IP address.
- web pages you view.
- links you click and/or
- information about the way you use the application.

INFORMATION WE COLLECT FROM OTHER SOURCES

We may obtain information about you from other sources, including publicly available sources, social media platforms or referral agents, etc. Examples of information we may collect from other sources are:

- personal details – Name, Email address, Postal address, Telephone and/or fax number.
- demographic information and/or
- publicly observed activities or information made available by you to the public, such as blogs, videos, internet postings, and user generated content.

HOW WE USE THIS INFORMATION

The information we collect may be used to provide you with products, offers and services, to deliver to you advertisements, offers or other content tailored to your interests, and to conduct other business operations. We may use the information we collect to:

- answer questions or respond to your requests.
- develop new products and services.
- protect against or identify possible fraudulent transactions.
- send you email and/or postal messages with information about our brands and other content we think may be of interest to you.
- telephone you about our brands and other content we think may be of interest to you.
- provide Marketing tailored to your interests, including interest-based marketing.
- allow you to participate in social sharing on our websites.
- analyse the use of, and develop, our products, services and marketing and
- enforce our Terms and Conditions and otherwise manage our business.

We will only process your information in pursuance of our legitimate interest if we receive any requests related to, for example, a product or service, a call-back, or specific marketing materials; we will use

your personal information to fulfil your request. We will seek consent from you if we need to process your data for solely identified purposes. To ensure meaningful consent is obtained from you, we will provide you with reasonable notice ensuring that your consent is provided on an informed basis.

INFORMATION SHARING

We will never sell your personal information to marketers outside of Rose Fifteen Ltd. We may contact you with information about our partners, or third-party products and services, but these communications will come from ourselves and will usually be incorporated in our own marketing materials.

THIRD-PARTY SERVICE PROVIDERS

There are certain circumstances when we will engage third-party service providers to perform a variety of business operations on our behalf. In so doing, we may share your personal information with them. We provide our service providers with only the personal information they need in order to perform the services we request, and we contractually require that they protect this information appropriately and not use it for any other purpose.

For example, we may rely on a third-party service provider to:

- carry out your service requests and answer your questions.
- host our sites and deliver our email or other communications.
- analyse our data, sometimes combined with data from other sources, to send you communications.
- carry out research and analyse data to improve our products, services and sites and/or
- perform other services that we request.

Where permitted by law, we combine personal information about you that we have collected, with personal information about you that a business partner has collected so we can jointly send tailored promotional communications to you. In such instances, our business partner will not be permitted to use our data or the combined data for its own, independent marketing purposes. Our service provider will only be allowed to use the combined set of information to send you joint communications that we hope will be of interest to you. If

you prefer not to receive these joint communications, you can always opt out by following the instructions provided in any such communication or through this Privacy Statement as indicated above.

For a list of third-party service providers, please contact tom@rosepubs.com

OTHER SITUATIONS

We may transfer or otherwise process your personal information:

- to protect, defend or exercise the rights and property of the Group (including enforcing our Terms and Conditions) and/or
- when required by law and/or government authorities.

PERSONAL INFORMATION RETENTION PERIOD

We will only use and store information for as long as it is required for the purposes it was collected for. We will retain Personal Information for the period necessary to fulfil the purposes outlined in this Privacy Statement, unless a longer retention period is required or permitted by law.

COMMUNICATION OPTIONS

We give you choices about how we communicate with you.

EMAIL COMMUNICATIONS

You can stop receiving promotional email messages from our brands by following the opt-out instructions provided in any such message you receive.

POSTAL MAIL

You can stop receiving promotional postal mail from the Group by following the opt-out instructions that may be included within those communications.

You can also stop receiving promotional email or postal communication through this Privacy Statement.

PLEASE NOTE: We will honour your request to stop receiving promotional email and postal messages as practicable. However, we may continue to send you service-related communications. We may keep information for record keeping to ensure we fulfil your request not to send particular types of messages.

RECRUITMENT INFORMATION

The information you provide is collected for the purposes of processing your application for employment. If you are successful in your application and are subsequently offered the position, the data collected will be used to carry out pre-employment checks and ensure suitability for the position before being transferred to your personal file. For unsuccessful applicants, the data provided will not be kept on file.

YOU AND YOUR INFORMATION

To the extent provided for by applicable law, you have certain rights in respect of the management of the personal data we hold about you.

You have the right to request rectification of your personal data; to obtain restriction of the processing of personal data; to object to the processing of personal data (including direct marketing) and to data portability. To exercise any of these rights, please contact us as described below.

Where you have provided consent for our processing of your personal data, you may withdraw that consent at any time by contacting us as described below. We will cease processing your personal data as soon as reasonably practicable following our receipt of your withdrawal.

If you consider that we have processed personal data in violation of applicable law, please contact us as described below. If you consider that we have processed personal data in violation of applicable law and failed to remedy such violation to your

reasonable satisfaction, you may also lodge a complaint with a supervisory authority (e.g. the Information Commissioner in the UK).

COOKIES AND OTHER TECHNOLOGIES

The Group and our third-party service providers use a variety of technologies to assess how our sites or mobile applications are used, to personalise your experience and to deliver you marketing, including online content, tailored to your interests. Some technologies we may use include the following:

COOKIES

A cookie is a small file placed on your device when you visit a site that can be understood by the site that issued the cookie. We use the cookies to help identify your computer so we can tailor your user experience through advertisements, offers or other content. You can accept or decline cookies through your browser settings. To learn more, please look at the cookie settings available in your specific web browser(s). Please note, however, that without cookies you may not be able to use all of the features of our Sites or other websites and online services.

OTHER TECHNOLOGIES

In conjunction with gathering information through cookies, web beacons and Javascript, our web servers may log information such as your device type, operating system type, browser type, domain, and other system settings, as well as the language your system uses and the country and time zone where your device is located. We also may record information such as the address of the web page that referred you to our Sites and the IP address of the device you use to connect to our Sites. We may log information about your interaction with the Sites, such as which pages you visit. To control which web servers collect information by automated means, we may place tags on our web pages called “web beacons,” which are small files that link web pages to particular web servers and their cookies. We also may send instructions to your device using JavaScript or other computer languages to gather the sorts of information described above and other details about your interactions with our Sites.

We may use third-party web analytics services on our Sites, such as those of Google Analytics. These service providers help us analyse how visitors use the Sites. The information obtained for this purpose (including your IP address and other information collected by automated means) will be disclosed to or collected directly by these service providers.

The providers of third-party plug-ins and widgets on our Sites, such as embedded videos and social media sharing tools, may use automated means to collect information regarding your use of the Sites and your interactions with the plug-ins and widgets. We may also receive information you have made available to those third-party services, including the geographic location of your mobile device and other information about you and your contacts on those services. This information is subject to the privacy policies or notices of the third-party providers of the plug-ins and widgets.

LINKS TO THIRD PARTY SITES

The Group sites' may include links to third-party sites. We do not control these third-party sites, and we encourage you to read the privacy statement of every site you visit.

CHILDREN'S PRIVACY

Our Sites are not directed to children under the age of thirteen and we do not knowingly collect personal information from children under the age of thirteen on our Sites.

UPDATES TO OUR PRIVACY STATEMENT

We will post changes to this Privacy Statement and indicate the effective date when this Privacy Statement is updated. If we make any material changes to this Privacy Statement, we will notify you by sending an e-mail to the e-mail address you most recently provided us or by posting notice of the changes on this site

HOW TO CONTACT US

Should you have any queries in respect of this statement or our use of personal data, please contact us on info@rose15.com.